



# **RECHARGEABLE NOBARK 10R**

## **Operating Guide**



**Please read this entire guide before beginning**

Thank you for choosing SportDOG Brand.™ Used properly, this product will help you train your dog efficiently and safely. To ensure your satisfaction, please review this operating guide thoroughly. If you have questions regarding this product's operation contact our Customer Care Center at 1-800-732-0144, or visit our website at [www.sportdog.com](http://www.sportdog.com).

Please register your product within 90 days at [www.sportdog.com](http://www.sportdog.com). By registering, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Additionally, you will not have to save your product receipt as registering serves as proof of purchase. Most importantly, SportDOG™ will never give or sell your valuable information to anyone.

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# Components



## How the SportDOG™ NoBark 10R Works

The SportDOG NoBark 10R Collar uses several features designed to shorten the training phase and promote good behavior:

- A patented sensor system provides the most reliable bark detection available. The unit delivers a static correction via the contact points only if it detects BOTH vibration from the vocal cords AND the sound of the bark.
- Three user-selectable modes allow you to choose how corrections are delivered:
  1. The patent pending **Temperament Learning** (indicated by green light, see mode chart for example on page 7) mode tracks the number of corrections needed to substantially reduce (and in most cases eliminate) the number of nuisance barks. The system provides 10 levels of static correction. It begins with a low-level correction (Level 0). However, if excessive barking continues, the correction intensity will increase with each successive bark until the barking stops. This correction level becomes the starting level the next time the dog barks. Once the dog has learned to reduce the barking, the initial warning corrections are reduced.

2. In **Progressive Correction** mode (indicated by blue/green light, see mode chart for example on page 7), the correction starts at the lowest level and progresses to the next level (to a maximum of Level 9) each time your dog barks within 30 seconds of the previous bark. If your dog does not bark again within 30 seconds, the correction will be reset to the lowest level (Level 0).
3. In the **User-Selected Correction** mode (indicated by blue light, see mode chart for example on page 7), the user presets the correction level (0-9) that will be used every time the dog barks.

*Note: As a built-in safety feature, if your dog barks 15 times or more within a 80 second period, the NoBark 10R will automatically shut off for 3 minutes. This safety feature is active in all three modes of operation.*

**Important:**

- **DO NOT attach a leash to the NoBark 10R. You may put a separate non-metallic collar on your dog's neck and attach a leash. Note: Be sure the extra collar does not interfere with the contact points.**
- **Your dog may wear a harness for attaching a leash and/or tags while wearing the NoBark 10R.**
- **Before playing with your dog, remove the NoBark 10R. The activity may cause your dog to bark, which could lead to him associating the play with the correction.**
- **Never leave the NoBark 10R on for more than 12 consecutive hours.**
- **We do not recommend that any of our products be used on aggressive dogs. We recommend you contact your local veterinarian or professional trainer to determine if your dog might be aggressive.**

## Key Definitions

**Mode Switch:** Adjusts the operating mode and level of correction your dog receives when barking. This switch is also used to turn the NoBark 10R on and off.

**Sound-Activated Sensor:** Detects your dog's bark.

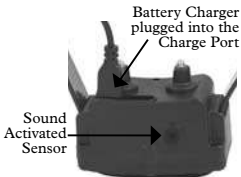
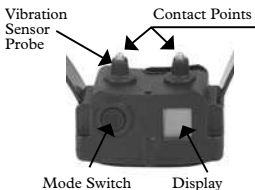
**Contact Points:** Deliver the safe correction.

**Vibration Sensor Probe:** Detects the vibrations of your dog's barking.

**Display:** Displays the current mode of operation based on the color and the numeric indicator. Displays the condition of the battery (Full, OK, Low).

**Charge Port:** Receptacle for the battery charger.

**Battery Charger:** Plugs into a standard wall receptacle for charging the collar.



# Charging

Before using the NoBark 10R for the first time, be sure to charge the unit by following the steps described below.

The NoBark 10R contains a rechargeable battery pack. When the unit indicates that the battery is low (battery icon on the display indicates 1 bar or less and/or the light flashes red 3 times every 5 seconds) it is time to recharge the unit.

Average battery life is 3 to 6 months, depending on how often your dog barks. However, due to greater use during your dog's training, your first battery charge may not last as long. To conserve battery life, turn the NoBark 10R off when not in use.

Follow these steps to charge the battery:




1. Remove the NoBark 10R from your dog.
2. Plug the battery charger into a standard household receptacle.
3. Plug the other end of the battery charger into the NoBark 10R charge port. The light will flash the sequence Green-Blue-Red to indicate that charging has started.
4. During charging, keep the NoBark 10R in an open, well-ventilated area. The light will flash red twice every 10 seconds to indicate that charging is active.
5. When charging is complete, the battery charger will automatically shut off, preventing overcharging. The light will flash green twice every 10 seconds to indicate that charging is complete.  
*Note: The battery should fully charge in less than 4 hours.*
6. Remove the battery charger from the charge port. The light will flash the sequence Red-Blue-Green to indicate the unit is no longer charging.
7. Unplug the battery charger.

*Note: The NoBark 10R will automatically turn off when the battery charger is connected to it. Therefore, following a charge, turn the unit back on before using it.*

*Note: If the battery pack is very low (i.e. been used too long or stored for an extended period of time) it may take some time for the unit to indicate that charging has started. If the unit does not indicate that it is charging after 1 hour, please contact our Customer Care Center for help at 1-800-732-0144.*

## Modes of Operation

The NoBark 10R has three modes of operation. These three modes are indicated by the light color and the display combination. The following table summarizes the three modes and how they are displayed.

Mode		Display
1	Temperament Learning	 Green light
2	Progressive Correction	 Blue/Green light
3	User-Selected Correction	 Blue light/Number indicates the active correction level

*Note: In user-selected mode, always start training at the lowest level of correction (Level 0). Watch how your dog reacts, and if necessary, progress to the next correction level.*

*Note: When the operating mode is changed, the correction level is automatically reset to Level 0.*

The NoBark 10R has a single push-button that allows you to turn the unit on and off, display the current operating mode, and change the operating mode. The following table describes how to perform the different tasks.

## Push-Button Functions

Task	Steps to perform	Indications
Turn the collar on	Press and release the push-button while the unit is off.	The light will flash green five times and then display the current operating mode as described on previous page.
Turn the collar off	Press the push-button until the display goes blank and the red light comes on. Then, release the push-button.*	The light will flash red four times and stop operating.
Display current operating mode	Press the push-button and hold it for less than 2 seconds before releasing it.	The unit will display the current operating mode, as described on previous page, and the battery condition.

\* *If you continue to push the button for more than 5 seconds, you will begin changing modes (see page 9).*

## Push-Button Functions Continued

Task	Steps to perform	Indications
Change active operating mode	<ol style="list-style-type: none"> <li>1. Press the push-button and hold it for at least 5 seconds.</li> <li>2. Continue to hold the push-button to advance to the next available mode.</li> <li>3. When the desired mode is displayed, release the push-button.</li> <li>4. Once the push-button has been released for 5 seconds, the new operating mode will go into effect.</li> <li>5. If the push-button is released too early, simply press it again within 5 seconds.</li> </ol>	<ul style="list-style-type: none"> <li>- Mode will advance and be displayed as described on page 7.</li> <li>- Every 2 seconds the mode will advance and be displayed.</li> <li>- The selected mode will be displayed during this time.</li> <li>- The display will flash four times and then the unit will resume normal operation using the new operating mode.*</li> <li>- The mode will advance and continue as described in Step 2.</li> </ul>

*\*The light will flash every five seconds to indicate the current mode.*

## To Fit the NoBark 10R

**Important:** The proper fit and placement of your NoBark 10R is important for effective operation. The contact points must have direct contact with your dog's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

1. Make sure the NoBark 10R is off.
2. Start with your dog standing comfortably.
3. Place the NoBark 10R high on your dog's neck close to the ears. Center the contact points underneath your dog's neck, touching the skin.



*Note: It is sometimes necessary to trim the hair around the contact points to make sure that contact is consistent.*

4. Check the tightness of the NoBark 10R by inserting one finger between the end of a contact point and your dog's neck. The fit should be snug but not constricting.
5. Allow your dog to wear the NoBark 10R for several minutes, then recheck the fit. Check the fit again as your dog becomes more comfortable with the NoBark 10R.

**Important:** Never leave the NoBark 10R on for more than 12 consecutive hours.

**Important: For comfort, safety and effectiveness of this product, please ensure the following:**

- **Check the fit to prevent excessive pressure by being able to insert one finger between a contact point and your dog's skin.**
- **Examine your dog daily for any signs of a rash or sore.**
- **If a rash or sore is observed, discontinue the use of the NoBark 10R for a few days.**
- **If the condition persists beyond 48 hours, see your veterinarian.**
- **Your dog's neck and the contact points must be washed weekly with a wash cloth and mild hand soap, then rinsed thoroughly.**

**A condition called Pressure Necrosis, which is a devitalization of the skin due to excessive and prolonged contact against the contact points, may occur if the steps above are not followed.**

# What to Expect During Use of the NoBark 10R

**Important: Do not leave your dog alone the first few times he receives a correction.**

Place the NoBark 10R properly on your dog and wait nearby until he barks. Most dogs will understand quickly that the NoBark 10R is disrupting their urge to bark and will relax and stop barking. Because the correction may be surprising or startling at first, some dogs may bark more at the initial correction.

On rare occasions, a dog may get into a bark-correction-bark-correction cycle. If this happens, reassure your dog with calm, soothing tones. As your dog relaxes, he will understand that if he becomes quiet, he will not receive more corrections. Of the few dogs that have this reaction, it usually occurs only the first time they wear the NoBark 10R.

You should notice a reduction in your dog's barking within the first couple of days that he wears the NoBark 10R. At this point, it is important to remember the learning process is still not complete. Dogs will "test" the new learning experience and will increase their attempts to bark. This usually occurs during the second week a dog wears the NoBark 10R. If this does occur, remain consistent and do not alter your use of the NoBark 10R. You must place the NoBark 10R on your dog in every situation when you expect him to be quiet. If your dog is not wearing the NoBark 10R, he may resume barking and his learning would suffer a setback.

## Regular Maintenance

- Check your dog's neck for irritation (daily).
- Check fit of NoBark 10R on dog (daily).
- Check if battery needs to be recharged (weekly).
- Clean contact points and wash neck (weekly).

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## Accessories

To purchase additional accessories for your SportDOG™ NoBark 10R, contact the Customer Care Center at 1-800-732-0144 or visit our website at [www.sportdog.com](http://www.sportdog.com) to locate a retailer near you.

<b>Component</b>	<b>Part Number</b>
Replacement Collar	RFA-162-1
Replacement Battery Kit	RFA-228

## Frequently Asked Questions

<b>Will my dog stop barking completely?</b>	<ul style="list-style-type: none"><li>• The NoBark 10R effectively and humanely stops barking when it is worn. It should only be worn during periods of unwanted barking.</li></ul>
<b>Will another dog's bark set off the NoBark 10R?</b>	<ul style="list-style-type: none"><li>• No</li></ul>
<b>Is the NoBark 10R safe and humane?</b>	<ul style="list-style-type: none"><li>• Yes. The NoBark 10R is designed to get your dog's attention, not to punish him. However, the initial correction may startle your dog.</li></ul>
<b>Will the NoBark 10R work for my dog?</b>	<ul style="list-style-type: none"><li>• The NoBark 10R is safe and effective for all breeds and sizes of dogs, though it may be too large for dogs under 8 pounds to wear comfortably.</li></ul>
<b>Can I leave the NoBark 10R on my dog all the time?</b>	<ul style="list-style-type: none"><li>• No. Never leave the NoBark 10R on for more than 12 consecutive hours.</li></ul>

<p><b>Is it possible for my dog to learn not to bark only when the NoBark 10R is on?</b></p>	<ul style="list-style-type: none"> <li>• Yes. This is best accomplished by placing the NoBark 10R on your dog only in situations where you never want him to bark, and never placing the NoBark 10R on your dog in situations where you find it acceptable for him to bark.</li> </ul>
<p><b>I have more than one dog, but only one dog with a barking problem. Will it cause problems between the dogs if I keep them together?</b></p>	<ul style="list-style-type: none"> <li>• It should not be a problem, especially if you follow the procedures described in this guide.</li> </ul>
<p><b>Can I attach a leash to the NoBark 10R?</b></p>	<ul style="list-style-type: none"> <li>• No. This can result in pulling the contact points too tightly against your dog's neck. Attach a leash to a separate, non-metallic collar; making sure the extra collar does not put pressure on the contact points.</li> </ul>

## Troubleshooting

**My dog keeps barking (does not respond to the correction).**

- Tighten the NoBark 10R and/or trim your dog's hair where the contact points touch his neck to ensure good skin contact.
- Charge the NoBark 10R.
- If your dog still does not respond, contact the Customer Care Center at 1-800-732-0144.

**The NoBark 10R light is not flashing.**

- Make sure the NoBark 10R unit is turned on.
- Charge the NoBark 10R.
- If the NoBark 10R continues to fail to indicate proper operation, contact the Customer Care Center at 1-800-732-0144.

## Service

If you need service, please contact the Customer Care Center at 1-800-732-0144 for help in troubleshooting and, if necessary, to arrange a repair for your product (a service charge may apply). Also, please visit our website at [www.sportdog.com](http://www.sportdog.com) for more Frequently Asked Questions and Troubleshooting Tips.

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## Terms of Use and Limitation of Liability

### 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions, and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

### 2. Proper Use

This Product is designed for use with dogs where training is desired. The specific temperament of your dog may not work with this Product. We recommend that you not use this Product if your dog is less than 8 pounds or if your dog is aggressive. If you are unsure whether this is appropriate for your dog, please consult your veterinarian, certified trainer or contact our Customer Care Center at 1-800-732-0144.

Proper use includes reviewing the entire Operating and Training Guide provided with your Product and any specific Caution Statements.

### 3. No Unlawful or Prohibited Use

This Product is designed for use with dogs only. This dog training device is not intended to harm, injure, or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

#### **4. Limitation of Liability**

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liabilities from the use of this Product.

#### **5. Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

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## **FCC COMPLIANCE**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction guide, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a practical installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the interfered receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different than the one to which the receiver is connected.
- Contact the Customer Care Center at 1-800-732-0144.

**Caution:** Unauthorized changes or modifications to the equipment, not approved by Radio Systems® Corporation, could result in not meeting compliance with FCC regulations and could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
  2. This device must accept any interference received, including interference that may cause undesired operation.
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## Battery Disposal

This device operates on one battery of the type NiMH with 70mAh capacity. Replace only with equivalent battery received from calling the Customer Care Center at 1-800-732-0144.

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. Please see below for instructions on how to remove the battery from the product for separate disposal.

### **At end of product life, use these battery removal instructions for final disposal:**

- Using a #1 Phillips screwdriver, remove the case screws.
- Remove the case back or cover.
- Remove the old battery pack. *Note: When removing the old battery pack, care must be taken when gripping the connector firmly to avoid damaging the wires. Shorting the battery wires may cause fire or explosion.*

*Note: These instructions are not valid for repair or battery replacement.*

*Replacing the battery with a battery not specifically approved by Radio Systems® Corporation may cause fire or explosion. Please call the Customer Care Center at 1-800-732-0144 to avoid voiding your warranty.*

Radio Systems Corporation

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Protected by Patent #5,927,233

and other patents pending

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