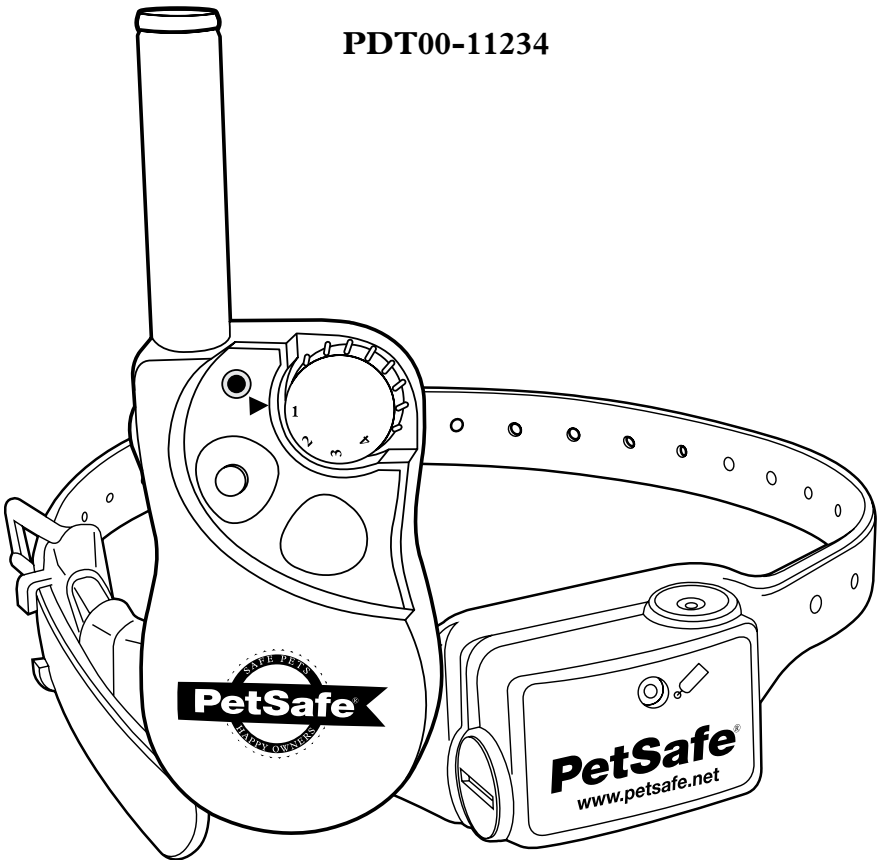


# PetSafe® Remote Spray Trainer

## Operating and Training Guide

Please read this entire guide before beginning.

PDT00-11234



# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **⚠️ WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **⚠️ CAUTION**

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

### **CAUTION**

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

### **⚠️ WARNING**

**Not for use with aggressive dogs.** Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

## AEROSOLS:

- Keep out of reach of children.
- Contents of the refill can and the spray collar are under pressure.
- Use only in a well ventilated area. Use only as directed.
- May explode if heated, do not heat. Do not expose to temperatures over 113°F or 45°C.
- Do not burn. Do not dispose of in fire, even when empty.
- Keep out of direct sunlight.
- Do not leave the aerosol can in a vehicle where temperature could exceed 113°F or 45°C.
- Store in a cool location.
- Keep away from sparks or flame. Do not smoke while refilling.
- Do not puncture. Contact of liquid propellant with skin may cause frostbite.
- Do not ingest. In case of accident, seek medical care. If swallowed, call a poison control center immediately.

### **⚠️ CAUTION**

Do not expose the device to freezing temperatures -32°F or 0°C or to conditions warmer than 113°F or 45°C. Do not leave the unit in direct sunlight. Never leave the unit in a car where the device can heat up to high temperatures 113°F or 45°C.

The PetSafe® Remote Spray Trainer is not a toy. Keep it away from the reach of children. Use it only for its pet training purpose.

**CAUTION**

**Risk of skin damage.** Please read and follow the instructions in this manual.

Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar.
- When using a separate collar for a lead, don't put pressure on the electronic collar.
- Wash the dog's neck area weekly with a damp cloth.
- Examine the neck area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the neck area. If redness or sores are found, discontinue use until the skin has fully healed.

The PetSafe® Remote Spray Trainer must be used only on healthy dogs. We recommend that you take your dog to a veterinarian before using the collar if he is not in good health.

Thank you for choosing the PetSafe brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Center at 1-800-732-2677.

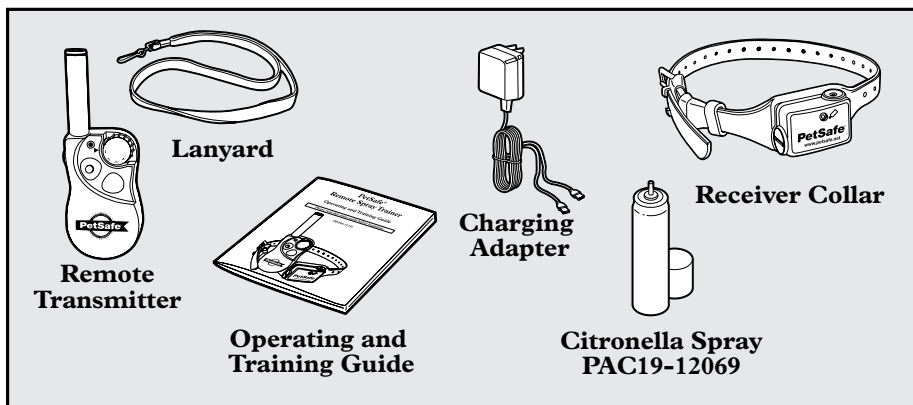
To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

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## Table of Contents

Components .....	5
Features.....	5
Other Items You May Need.....	5
How the System Works .....	5
Key Definitions .....	6
<b>Operating Guide</b> .....	7
Prepare the Remote Transmitter.....	7
Prepare the Receiver Collar .....	8
Fit the Receiver Collar.....	9
Find the Best Spray Level for Your Pet.....	11
Accessories .....	11
<b>Training Guide</b> .....	12
General Tips .....	12
Teaching Your Pet the Positive Tone (Side Button) .....	12
Using the Negative Tone (Upper Button) .....	12
To Train using Spray Correction (Lower Button).....	12
Teaching Basic Obedience .....	13
Eliminating Unwanted Behavior .....	14
<b>Frequently Asked Questions</b> .....	17
<b>Troubleshooting</b> .....	18
To Pair the Remote Transmitter and Receiver Collar.....	18
Terms of Use and Limitation of Liability.....	18
FCC.....	19
Customer Care International .....	19
Perchlorate Battery.....	20

# Components



## Features

- 4 levels of spray
- Positive and negative tones
- Up to 300 yard range
- Waterproof Transmitter and Receiver Collar
- All batteries are rechargeable

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## Other Items You May Need

- Scissors
- Non-metallic collar and 10-foot leash for training

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## How the System Works

The PetSafe® Remote Spray Trainer has been proven safe, comfortable, and effective for pets of any size. This system assists you in controlling your pet without a leash in a range up to 300 yards. In addition to having 4 levels of spray, it also incorporates positive and negative tones to reinforce training. At the push of a button, the Remote Transmitter sends a signal activating the Receiver Collar to spray. Using the Remote Spray Trainer consistently and correctly, many misbehaviors that your pet exhibits can be corrected and any basic obedience commands can be taught.

# Key Definitions

**Remote Transmitter:** Transmits the radio signal to the Receiver Collar. It is waterproof.

**Transmitter Indicator Light:** Indicates that a button is pressed and also serves as a low-battery indicator.

**Intensity Dial:** Provides multiple levels of spray so you can match the correction to your pet's temperament.

**Upper Button:** This button is factory-set to deliver a Negative Tone only.

**Lower Button:** This button is factory-set to deliver the spray correction set by the Intensity Dial.

**Side Button:** This button is factory-set to deliver a Positive Tone only.

**Universal Charging Adaptor:** Used to charge the Receiver Collar and the Remote Transmitter.

**Charging Jack:** For connecting the charger. Although the Remote Transmitter and Receiver Collar are waterproof without the charger cover, keep the cover in place when not charging to keep debris out of the opening.

**Continuous Spray:** You control when and how much spray is delivered to your dog through the Receiver Collar. When the spray correction (lower button) is pressed, the spray will be delivered with 1.5 second intervals. If you continue to press the lower button the spray will time out after 10 seconds. It will remain in timeout until the button is released.

**Negative Tone:** Use a Negative Tone (Upper Button) with spray to stop unwanted behaviors. Timing is critical. The Negative Tone followed by the spray should occur during or immediately after the unwanted behavior. Once your dog associates the Negative Tone with the spray, you will only need to use the Negative Tone.

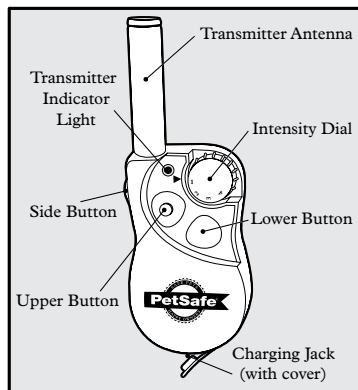
**Positive Tone:** Use the Positive Tone (Side Button) as a marker to reinforce positive behavior. Again, timing is critical. Praise or treat the dog immediately following the Positive Tone.

**Receiver Collar:** Receives the radio signal from the Remote Transmitter. It is waterproof.

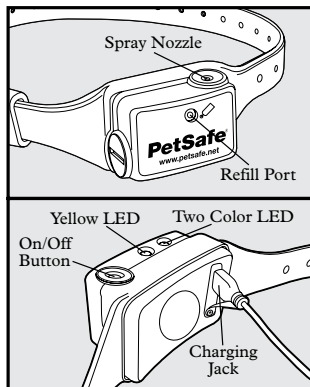
**Low Spray Indicator:** After the yellow LED appears there will be 5-10 additional sprays before the collar is completely empty.

**Two Color LED:** Indicates when the Receiver Collar has been turned on or off. This light also serves as a low battery indicator. Please see page 9 for additional LED functions.

## Remote Transmitter



## Receiver Collar



# Operating Guide

## Step 1 Prepare the Remote Transmitter

# 1

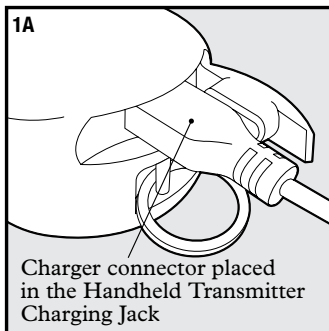
### Charge the Remote Transmitter

1. Lift the rubber cover protecting the Remote Transmitter Charging Jack.
2. Connect one of the charger connectors to the Remote Transmitter Charging Jack (1A).
3. Plug the charger into a standard wall outlet.
4. Charge the Remote Transmitter for 24 hours for the first charge. Recharges take only 12 hours.

*Note: The Transmitter Indicator Light is solid after 12 hours of charging. For the first charge, continue to charge the Remote Transmitter for an additional 12 hours.*

5. When charging is completed, replace the rubber cover.

*Note: Approximate battery life between charges is 40 to 60 hours, depending on frequency of use.*



### Transmitter Indicator Light - Function and Response

Remote Transmitter Function	Indicator Light Response
Transmitter being charged for up to 12 hours	Flashes
Transmitter being charged for more than 12 hours	Solid in color
Any button being pressed - good battery	Solid in color
Any button being pressed - low battery	Flashes once per 1/2 second

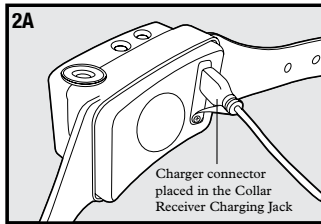
### Transmitter Function and Tones

Remote Transmitter Function	Tones
Side button	Positive tone
Upper button	Negative tone
Lower button	Spray Correction set by Intensity Dial

## Step **Prepare the Receiver Collar**

### 2 **Charge the Receiver Collar**

1. Lift the rubber cover protecting the Receiver Collar Charging Jack.
2. Connect the charger connector to the Receiver Collar Charging Jack (2A).
3. Plug the charger into a standard wall outlet.
4. Charge the Receiver Collar until the Green Indicator Light comes on and is solid. Recharges take only 4-5 hours.
5. When charging is completed replace the rubber cover.



### **To turn the Receiver Collar On**

1. Press and hold the On/Off button until the Green LED comes on and the Receiver Collar beeps low to high.
2. Release the On/Off Button. The Green LED will flash once every 5 seconds until the Receiver Collar is turned off. The flashing light indicates the Receiver Collar is ready to receive a radio signal from the Remote Transmitter.
3. Once the Receiver Collar has been turned on, press the Upper or Side Button of the Remote Transmitter. Upon pressing, the Receiver Collar should beep for as long as the upper or side button is pressed. If it does not, see "To Pair the Remote Transmitter and the Receiver Collar" in the Troubleshooting section.

*Note: To extend the life of the battery, turn the Receiver Collar off when it is not in use.*

### **Turning the Receiver Collar Off**

1. Press and hold the On/Off button until the Red LED comes on and the Receiver Collar beeps high to low.
2. Release the On/Off button.

To extend the life between charging cycles, turn the Receiver Collar off when it is not in use. Approximate battery life between charges is 40-50 hours, depending on frequency of use.

### **Rechargeable Batteries**

- The rechargeable Nickel Metal Hydride (NiMH) batteries are not memory sensitive and do not require depletion before charging.
- The batteries come partially charged from the factory, but will require a full charge before the first use.
- When storing the unit for long periods, remember to regularly give batteries a full charge (12 hours). This should be done once every 4 to 6 weeks.
- Excessive overcharging can shorten battery life. After initial charge, never leave the battery plugged in for more than 12 hours.
- If your equipment has not been charged for an extended period, you may experience a decrease in battery life the first few uses. Afterwards, the battery life will return to previous capacity levels.
- You should expect hundreds of recharge cycles from your batteries. However, all rechargeable batteries lose capacity over time relative to the number of recharge cycles they experience. This is normal. If your operating time drops to half of the original life, contact the Customer Care Center to purchase a new battery.

- The batteries should last for a period of 3-5 years. When a battery needs replacement, contact our Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net). Please do not open the Receiver Collar or Handheld Transmitter.

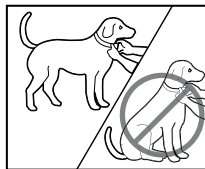
## Three Color LED – Function and Response

Receiver Function	LED Response	Receiver Beeper Response
When the Receiver is turned “ON”	Green light flashes one time	Beeeps low to high
Unit is on	Green light flashes once every five seconds	None
Spray Activation	Red light flashes between corrections when the button is held down on the transmitter	None
Low Battery Condition	Red light flashes three times every five seconds	None
Good Tone Signal being received	Green light flashes	Good Tone Beep
Negative Tone Signal being received	Red light flashes	Negative Tone Beep
Low Spray Warning	Yellow LED light appears	None

## Step 3 Fit the Receiver Collar

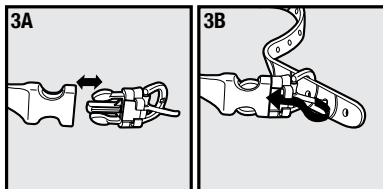
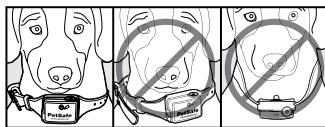
To assure a proper fit, please follow these steps:

1. Make sure that the Receiver Collar is turned off.
2. Start with your dog standing comfortably.
3. Place the Receiver Collar on your dog’s neck close to the ears. Center the Receiver Collar underneath your dog’s neck, touching the skin. Make sure the PetSafe® logo in the front of the unit is upright. *Note: For long-haired dogs, it may be necessary to trim the neck hairs along the path of the spray. It is important that the spray reaches the dog’s snout to be effective.*

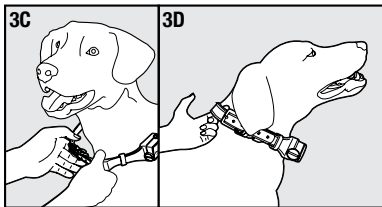


**CAUTION** Do not shave the pet’s neck as this may increase the risk of skin irritation.

4. The PetSafe® QuickFit™ Collar is designed so you can quickly attach and remove the Receiver Collar from your dog while maintaining the desired fit (3A).
  - a. With the Snap Buckle fastened, thread the collar through the Metal Buckle (3B).
  - b. Slide the excess collar through the “C” Loop on top of the Snap Buckle. This will hold the collar in place.



- c. Once the collar fit is determined, simply use the Snap Buckle to remove and replace the collar (3C).
5. The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit under the strap. Allow your dog to wear the collar for several minutes, then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar (3D).
6. Trim the collar as follows:



- a. Mark the desired length of the collar with a pen.

Allow for growth if your dog is young or grows a thick winter coat.

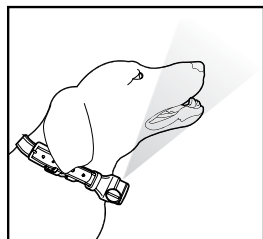
- b. Remove the Receiver Collar from your dog and cut off excess.

**CAUTION** The Bark Control Collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the collar on too long could lead to Skin Irritation. Please refer to page 3 for additional information.

## Ensure a Proper Spray Pattern

For the PetSafe® Remote Spray Trainer to perform properly, the nozzle must be positioned correctly and there must be a clear path from the Spray Nozzle to your dog's snout. Follow these steps:

1. Make sure the PetSafe® logo on the front of the unit is upright and the Spray Nozzle is angled out and pointing up towards the dog's snout.
2. For long-haired dogs, it may be necessary to trim the neck hairs along the path of the spray. It is important that the spray reaches the dog's snout to be effective.



**CAUTION** Do not shave the pet's neck as this may increase the risk of skin irritation.

3. For optimal performance, the Receiver Collar should be refilled before each use.

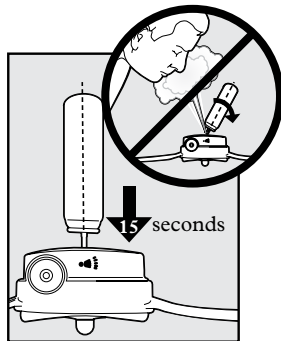
## To Fill and Refill the Citronella Spray

- Remove the collar from your dog.
- Turn the unit off.
- Ensure the refill port is clean.

*Note: If any dirt or debris enters the refill port when refilling, it could cause the unit to become clogged and malfunction. Please read the "Regular Maintenance" section for proper care.*

- Hold the Citronella Spray can upright and firmly press the nozzle down into the Refill Port. Hold for 15 seconds and remove. *Note: If spray leaks out, you may need to press harder to complete the seal.*
- Turn the unit on.

**Important: To reset the spray counter, ensure the unit is on. Press and hold the On/Off Button until the Red and Yellow LED Lights turn off.**



**CAUTION** Do not puncture or incinerate the spray collar or the refill canister. Do not expose to extreme heat or store at temperatures above 113° F.

Refill canisters are available. Choose from citronella or unscented spray. Contact the Customer Care Center or visit our web site at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.

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## Find the Best Spray Level for Your Pet

The Spray Trainer has four (4) different Spray Levels. This allows you to choose the amount of spray that is best for your pet. *Note: Always start at the lowest level and work your way up.*

Once you have placed the Receiver Collar on your pet, it is time to find the Spray Level that is best for your pet. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

1. Press the Upper Button (Negative Tone) for 2 to 3 seconds. If your pet reacts to this, you may use this button for training, simply substitute the Upper Button (Negative Tone) whenever Lower Button (Spray) is used in the Training Guide section. If your pet shows no reaction, go to the next step.
2. Starting at Level 1, press the Lower Button (correction) continuously for 2 to 3 seconds.
3. If your pet shows no reaction, go to the next Spray Level and repeat the process.
4. Repeat each Spray Level several times before moving to the next level.
5. **YOUR PET SHOULD NOT VOCALIZE OR PANIC. IF THIS HAPPENS, GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.**
6. If your pet continues to show no response at Level 4, check the fit of the Receiver Collar.

Spray Activation Table	Spray Type
1	Short dosage
2	Medium dosage
3	Long dosage
4	Maximum dosage

If all of these steps have been done and your pet continues to show no reaction to the spray correction, contact the Customer Care Center.

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## Accessories

To purchase additional accessories for your PetSafe® Remote Spray Trainer, contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.

# Training Guide

## General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with the training, your pet may become confused.
- Be consistent. Give your pet a negative tone or spray correction with each misbehavior.
- Do not over-correct your pet. Use as few sprays as possible to train your pet.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the training by hiding or acting fearful, redirect his attention to a simple and appropriate behavior such as the “Sit” command.
- Never use the Remote Spray Trainer to correct or eliminate any form of aggressive behavior. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

## Teaching Your Pet the Positive Tone (Side Button)

Before using the Trainer to correct your pet, spend 10 to 15 minutes per day for 2 or 3 days helping him create the association of the positive tone with reward and praise. To accomplish this:

1. Push the Side Button (Positive Tone) for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting, or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the Side Button (Positive Tone) for 2 seconds following with praise. Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the positive tone.

## Using the Negative Tone (Upper Button)

As soon as your pet begins the earliest sign of misbehavior, press the Upper Button (Negative Tone). For example, if you want to teach your dog to stay off the couch, press the Upper Button (Negative Tone) as soon as he puts one paw on it. Do not wait until he is completely on the couch.

1. Hold the Upper Button (Negative Tone) for up to 2 seconds at a time, releasing the button as soon as your pet stops the misbehavior.
2. If your pet has not stopped the misbehavior after two seconds of correction, release the Upper Button (Negative Tone), then press it again for up to two consecutive seconds.
3. Continue this sequence until the misbehavior has stopped.
4. Once the misbehavior has stopped, count out two seconds and then push the Side Button (Positive Tone) for two consecutive seconds.
5. Reward your pet after pushing the Side Button (Positive Tone) approximately once every 3 to 5 times, to help your pet maintain the association of the positive tone with reward.

## To Train using Spray Correction (Lower Button)

You control the timing of the spray (Lower Button) being applied to your pet. The spray correction will be delivered with 1.5 second intervals. If you continue to press the lower button the spray will time out after 10 seconds. It will remain in time out until the button is released.

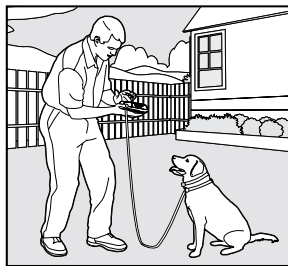
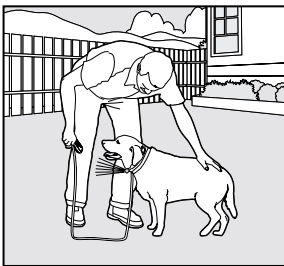
*Note: For any of these training methods to be effective, they must be used consistently along with the command you are trying to teach your pet.*

# Teaching Basic Obedience

## The “Sit” Command

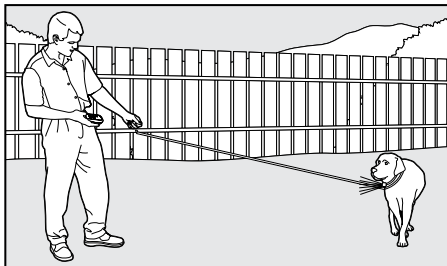
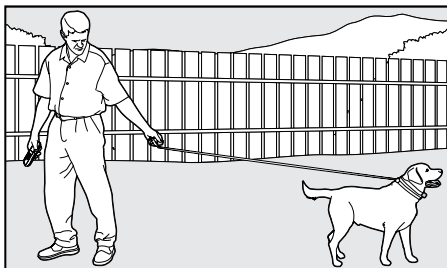
1. Put a separate, non-metallic collar on your pet’s neck **BELOW** the Receiver Collar, and attach a 10-foot leash.
2. Hold the leash and the Remote Transmitter in one hand. Keep your other hand free to guide your pet into a “Sit” position.
3. Press and hold the Lower Button (Spray Correction).
4. Immediately give the “Sit” command while continuing to hold the Lower Button (Spray Correction).
5. Release the Lower Button (Spray Correction) as soon as your pet is in position, and praise him.
6. Release your pet from the “Sit” command and play.
7. Repeat Steps 2 through 6.

*Note: If your pet breaks the “Sit” command, repeat steps 3 through 6. Keep your pet close to you while teaching the “Sit” command.*

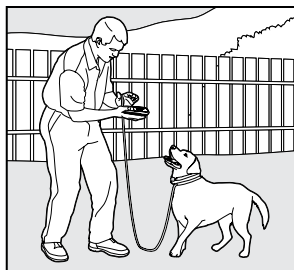


## The “Come” Command

1. Put a separate, non-metallic collar on your pet’s neck **BELOW** the Receiver Collar, and attach a 10-foot leash.
2. Hold your leash in one hand and the Remote Transmitter in the other.
3. Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the Lower Button (Spray Correction) on your Remote Transmitter.
4. Immediately give the command “Come” while continuing to hold the Lower Button (Spray Correction).
5. Using the leash, gently guide your pet toward you until he begins to come in your direction.
6. Immediately release the Lower Button (Spray Correction) as soon as your pet steps towards you, and praise him enthusiastically.
7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.

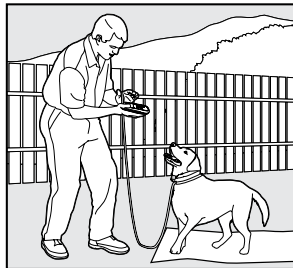
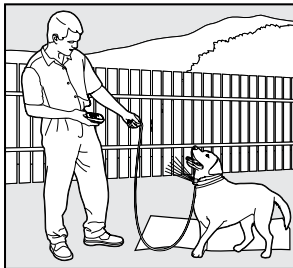


8. Praise your pet when he returns to you.
9. Repeat Steps 3 through 8.
10. Once your pet responds readily to the “Come” command several times, back away from him without giving a command. When your pet turns toward you, give the command “Come” (WITHOUT SPRAY CORRECTION) and praise him while you continue to back up. Praise your pet when he returns to you.
11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.



## The “Stay” Command

1. Put a separate, non-metallic collar on your pet’s neck BELOW the Receiver Collar, and attach a 10-foot leash.
2. Put your pet on his bed. Hold your leash in one hand and the Remote Transmitter in the other.
3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
4. If your pet tries to leave the bed, press and hold the Lower Button (Spray Correction) and give the “Stay” command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
5. Praise your pet when he is back on his bed.
6. Once your pet has settled for a few seconds, release him and play calmly.
7. Repeat steps 1 through 5.



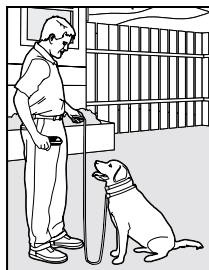
## Eliminating Unwanted Behavior

### Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

*Note: It is best if your pet first understands the “Sit” command.*

1. Choose your pet's Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press the Lower Button (Spray Correction) and give the command "Sit."
3. Release the Lower Button (Spray Correction) immediately once your pet is sitting, and verbally praise him.
4. If your pet ignores the spray correction, increase the Spray Level by 1.
5. Practice this exercise in several different areas and use different people for distractions.

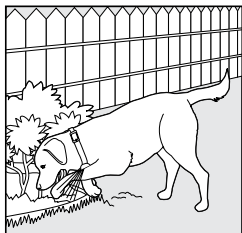
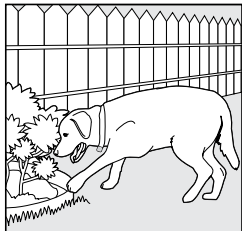


## Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that he may be trying to flush out.

1. Choose the Spray Level 1 higher than your pet's Recognition Level.
2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the Spray Correction with anything other than his digging. Your pet must be securely fenced in or contained during training.
3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
4. While your pet digs, press the Lower Button (Spray Correction) and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.
5. If your pet ignores the Spray Correction, increase the Spray Level by 1.
6. Continue to watch your pet, as he may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.



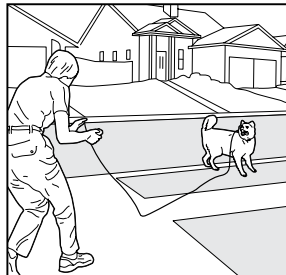
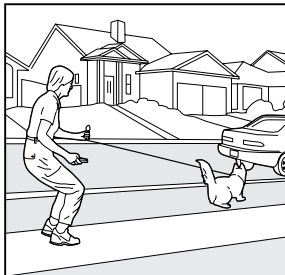
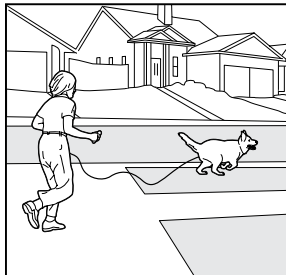
## Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

### CAUTION

It is vitally important that you and your dog remain safe while carrying out this training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

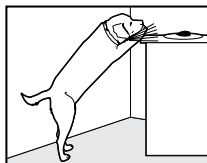
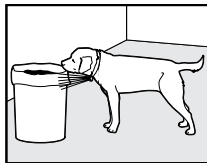
1. If your dog has not learned the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
2. Choose the Intensity Level 1 higher than your dog's Recognition Level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the Stimulation Only Button until he stops.
5. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you.
6. Repeat the process until your dog stops chasing the object.



## Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Remote Spray Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

1. Choose the Spray Level 1 higher than your pet's Recognition Level.
2. Pick a temptation for your pet and position yourself where he cannot see you.
3. While your pet's mouth is touching the temptation, press and hold the Lower Button (Spray Correction). Immediately release the button when your pet leaves the temptation.
4. Do not say anything, as you want your pet to associate the spray with his behavior, not you.
5. If your pet does not respond to the Spray Correction, increase the Spray Level by 1 and repeat the process.
6. Repeat this process in several different locations with different temptations.



## Excessive Barking

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him to be quiet when you give him a command. *Note: This will only be effective when you are at home with your dog.*

1. Choose your pet's Recognition Level.
2. Put your dog in a situation that will tempt him to bark.
3. When your dog begins to bark, press the Lower Button (Spray Correction) and give him the command "Quiet."
4. Immediately release the button once your dog stops barking and praise him.
5. If your dog ignores the Spray Correction and continues to bark, increase the Spray Level by 1 and repeat the process.
6. Practice this exercise in different areas using different situations that would cause your dog to bark.

## Frequently Asked Questions

<b>How old does my pet have to be before using the PetSafe® Remote Spray Trainer?</b>	• Your pet should be able to recognize basic obedience commands such as "Sit" or "Stay".
<b>Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?</b>	• Probably not. You may need to reinforce training with the Receiver Collar from time to time.
<b>Is the Receiver Collar waterproof?</b>	• Yes. When charging the battery, be sure to keep the area free of dirt and debris.
<b>Can I use the Remote Spray Trainer on aggressive dogs or stop my dog from being aggressive?</b>	• We do not recommend any of our products to be used on aggressive dogs. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.
<b>Will I get exactly 300 yards of range with the Remote Spray Trainer?</b>	• The range of the Remote Spray Trainer will vary according to terrain, weather, vegetation, as well as transmission from other radio devices.
<b>Does the spray need to hit my dog's nose?</b>	• No. The spray is very fine and simply creates a mist in the region of the snout.
<b>What do I do if my pet's neck becomes red and irritated?</b>	• Discontinue use of the Receiver Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, monitor your pet's skin condition closely.

# Troubleshooting

<b>My pet does not respond when I press the Upper, Lower, or Side Button.</b>	<ul style="list-style-type: none"><li>• Make sure the Receiver Collar has been turned on.</li><li>• If your range has reduced from the first time you used the Remote Trainer, the battery(s) may be low in either the Remote Transmitter or Receiver Collar. This is indicated by the Indicator Light or the LED flashing.</li><li>• The range of the Remote Trainer will vary according to terrain, weather, vegetation, as well as transmission from other radio devices.</li><li>• Increase the Spray Level by 1. See “Find the Best Spray Level for Your Pet.”</li></ul>
<b>The Receiver Collar will not turn on.</b>	<ul style="list-style-type: none"><li>• Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 2 hours. Subsequent charges only take 4-5 hours.</li></ul>
<b>The Receiver Collar is not responding to the Remote Spray Transmitter.</b>	<ul style="list-style-type: none"><li>• Verify the Receiver Collar is on.</li><li>• See “To Pair the Remote Transmitter and the Receiver Collar.”</li><li>• If the Receiver Collar is still not responding, contact the Customer Care Center.</li></ul>
<b>I have refilled the Remote Spray Trainer and the yellow LED continues to flash.</b>	<ul style="list-style-type: none"><li>• Ensure the spray counter has been reset. <i>Note: See “To Fill and Refill the Spray” section.</i></li><li>• If the yellow LED continues to flash after the spray counter has been reset, contact the Customer Care Center.</li></ul>

## To Pair the Remote Transmitter and Receiver Collar

If your Receiver Collar does not beep when the Upper or Side Button of the Remote Transmitter is pressed, or if you feel the Receiver Collar is not responding to the Remote Transmitter:

1. With the Receiver Collar off your pet, turn the Receiver Collar off.
2. Press and hold the On/Off Button for 5 seconds.
3. The Receiver Collar will beep and the LED will flash.
4. Press any Transmitter button.
5. The Receiver Collar will respond and pair.
6. If the Receiver Collar does not beep twice, please contact the Customer Care Center.



## Terms of Use and Limitation of Liability

### 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

### 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center.

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

### 4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

### 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

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## FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est con forme à la norme NMB-003 du Canada.

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## Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 7:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

This product has the benefit of a limited manufacturer's warranty. Details of the warranty applicable to this product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by sending a stamped addressed envelope to PetSafe® Ltd. Redthorn House, Unit 9, Chorley West Business Park, Ackhurst Road, Chorley, Lancashire PR7 1NL, United Kingdom.

# Perchlorate Battery

Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

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